

**Ponderosa Utility Corporation**

949 Osage  
Flagstaff, AZ 86005  
928.525.6210

contact@ponderosauc.com  
www.ponderosauc.com

**Water Service Contract**

**Date:** \_\_\_\_\_

**Office Use Only**

Rt. #: \_\_\_\_\_ Acct. #: \_\_\_\_\_  
Mt. Rd.: \_\_\_\_\_ Prop. Owner/Management Info.  Own:   
Mt. Rd. Date: \_\_\_\_\_ Copy of Dr. License:   
Payment Type: Cash: \_\_\_\_\_ Check: \_\_\_\_\_ M/O: \_\_\_\_\_ CC: \_\_\_\_\_  
Set-up in computer:  Dep. & refund date in computer:   
ACH: **YES NO** ACH Cancellation: **YES NO** Date: \_\_\_\_\_

Customer: \_\_\_\_\_ Spouse/Partner/Roommate: \_\_\_\_\_

# of Occupants: \_\_\_\_\_ Driver's License #: \_\_\_\_\_ State: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

**How would you like to receive your bill?** E-bill  or Paper bill  **(please choose one option)**

Email Address(es): \_\_\_\_\_

Service Address: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Primary Cell Phone #: \_\_\_\_\_ Second Occupant Cell #: \_\_\_\_\_

Do you: Own  Rent  Requested Water Turn On Date: \_\_\_\_\_

**RENTAL: Contact Information/Please Circle One: Landlord/Property Management Company**

Name: \_\_\_\_\_

Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**Deposit Information**

Customer will deposit with Ponderosa Utility Corporation the sum of **\$130.00** representing the following:

- 1) Refundable Security Deposit: \$ 100.00 Non-Refundable Establishment Fee: \$ 30.00

**NOTE: If you pay with a credit card, you will be charged a 3% processing fee of \$3.90.**

1. Customer shall comply with the Agreement for Water Service and the Tariff of Ponderosa Utility Corporation as approved by the Arizona Corporation Commission (AZCC). Said Agreement and Tariffs were incorporated by reference. Customer agrees to pay all bills and charges when due.
2. Customer assumes the responsibility for maintaining all water facilities on the Customer's side of the water meter. Customer guarantees that s/he will safeguard all utility property installed on his/her/property and provide unobstructed access to PUC property at all reasonable hours.
3. Each Customer shall exercise all reasonable care to prevent loss or damage to utility property, excluding ordinary wear and tear. The Customer shall be responsible for the loss of or damage to utility property on the Customer's premises arising from neglect, carelessness, or misuse and shall reimburse the utility for the cost of any necessary repairs or replacements.
4. If service is not already installed on the property, Customer agrees to install a service line, including a private shutoff valve and a backflow prevention device, located with 18 inches of PUC's meter as per ACC Rules and Regulations R14-2-405(3). These two devices must be installed and inspected by a utility employee before the Company will connect water service for the Customer.

5. The Company is required by the Arizona Department of Environmental Quality to maintain a minimum water pressure of 20 pounds per square inch at the point of delivery, but does not guarantee the availability of water for firefighting purposes.
6. The Company shall not be liable for damages caused by interruption of service caused by third person, natural event such as storms, or by repairs or alterations of the Company's production, storage, or distribution facilities.
7. Water furnished by the company shall be used only on the Customer's premises and only for domestic purposes. The Customer shall not sell or furnish water to any other person or permit any other person to use the same.
8. The customer shall grant the company, in a for acceptable to the Company and at no cost to the company, adequate easements and rights of way of at least eight (8) feet in width to ensure proper water service to the premises. Duly authorized agents of the company shall have access, at all reasonable hours, to the Customer's premises for the purposes of operating, maintaining, repairing, or replacing the Customer's utility facilities or for reading or testing water meters. The Customer shall maintain the easements and rights of way granted to the Company so that they are unobstructed and accessible to the Company.
9. All the water facilities installed on the company's side of the meter, including the meter and the meter vault, shall become and remain the sole property of the Company upon acceptance by the Company. The Customer shall have no rights, title, or ownership interest therein.
10. The Company may refuse or disconnect service, in the manner approved by the ACC, if the Customer fails to make payment for service when due or otherwise fails to comply with any part of this Agreement.
11. This agreement applies only to the premises specified above. The Customer has no right to transfer any meter installed hereunder to another parcel or to permit water service to be provided to another parcel or dwelling through any meter or service connection installed hereunder.
12. The customer warrants and represents that the location agreed upon for the placement of the water meter and service connection is located at the property line or, on the property line to being served. If the meter or service line location is changed either: (a) at the Customer's request; or (b) due to alterations on, or to the Customer's property. Including but not limited to: fencing or property that would fence in the water meter thereby causing the meter not to be accessible by a vehicle from an ingress/egress easement or by voluntary changes in the boundary locations (as in the case of lot splits). The customer shall provide and have installed at the Customer's sole expense, any and all materials necessary that is associated with the said relocation of the meter and/or the service line.
13. The amounts paid by the Customer, such as the Meter Deposit or Security Deposit, shall be refunded in accordance with the ACC Rules and Regulations and Company Tariffs. However, other amounts paid by the customer, such as the Establishment Charge, are not refundable.
14. Failure to comply with the terms of the Agreement, including the Rules, Regulations and Tariff incorporated by reference may result in the termination of water service.
15. This Agreement shall be binding and take effect on the date set forth below when fully executed by the company and Customer. Furthermore, it shall be binding on the heir, successors, and assigns of the parties, provided the Customer shall not assign or convey this Agreement in completely or in part. Time is of the essence in the performance of all obligations hereunder.

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Applicant's Signature

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Date

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Company Representative's Signature

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Date

**Water Emergency Call: 1-928-525-6493**